



INFORMATION SYSTEMS DIRECTOR JOB DESCRIPTION

JOB TITLE: Information Systems Director	CLASSIFICATION: Official/Administrator	IMMEDIATE SUPERVISOR: Village Manager
PAY GRADE: 153	DEPT: Information Systems	STATUS: <u>FT</u> <u>PT</u> <u>EXEMPT</u> <u>NON-EXEMPT</u> BARG UNIT <u>NON-BARG UNIT</u>

JOB SUMMARY: Responsible for leadership and management of the daily operations in the Information Systems department. Has oversight of implementation, integration and maintenance of all software platforms, both internally and with all business partners.

SUPERVISION EXERCISED: Network Support Specialist, Information Systems Analyst, Information Systems Specialist, vendors and third party contracts or contract labor.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Develops short and long-range plans for the operation, growth and improvement of department programs and services.
- Prepares and administers the department's annual operating and capital budgets; monitors expenditures, prepares requisitions and purchase orders as necessary.
- Oversight and maintenance of all computer software license agreements.
- Manages the day-to day operations of the IS department and the employees responsible for the system; Monitors the computer room environment and coordinates preventive maintenance, emergency repairs and software updates with vendors.
- Supervises, directs, reviews the work of subordinates for completeness and accuracy, completes and delivers performance evaluations, checks payroll, approves personal leave requests, evaluates and makes recommendations as appropriate, administers disciplinary actions and provides for the training and development of assigned staff.
- Ensures the maintenance of data integrity, ensures systems and data devices are on line at all times according to established procedures and guidelines.
- Assists with public record requests involving retrieving, sorting and archives.
- Maintains highest standard of cyber security and information backup systems off site.
- Researches and evaluates hardware and software products for the purpose of providing recommendations on upgrades and new product solutions to current systems.
- Coordinates procurement of technology systems and components compliant with the Village ordinance; recommends the selection of vendors and/or consultants; negotiates contract terms; prepares requests for proposals; manages contracts and consultants.
- Oversees the installation and maintenance of all Village telecommunications.

- Oversight of installation and configuration of video cameras, LPR, and other related equipment as well as design and implementation of wireless networks and equipment such as repeaters, access points, bridges, etc.
- Ensures Audio/Video equipment is properly working and Village meetings are being broadcast, recorded, and maintained accordingly.
- Develops, maintains, and recommends updates for Village website, Village App, and assists Village media staff when needed.
- During a declared State of Emergency, ensures EOC is set up as command center, all systems are functioning and ready for use. Works with GIS Manager to manage software and equipment for pre-event preparations and post event damage assessment.
- Maintains satellite phone and contract for service.
- Troubleshoots all computer problems; works with personnel to resolve any problems.
- Interacts and communicates with Village Department Heads and employees, subordinates, consultants, vendors and the general public.
- Creates and provides training on Village computer, technology and software systems
- Monitors the Village's compliance with federal, state and local laws, regulations and recommended best practices as they relate to Information Systems.
- Participates in Strategic Planning.
- Completes required NIMS training for management position.

OTHER DUTIES:

- Attends meetings and conferences, including Council meetings and other public meetings.
- Assists Village Manager with various tasks; conducts research, prepares documents.
- Responds to emergency calls as needed. Trained in emergency management and FEMA.
- Responds and works nights and or weekends when needed.
- Performs other related duties as required.

DESIRED MINIMUM QUALIFICATIONS:

Education and Experience:

- Bachelor's Degree in Information Systems, Information Technology, Computer Programming, Computer Science or closely related field.
- Certified Government Chief Information Officer (CGCIO) or Information Systems Security Professional (CISSP) Preferred
- Six (6) years previous experience and/or training that includes progressively responsible information services management, systems design/architecture, network operating systems, programming software applications/support, hardware/software troubleshooting, and telecommunications.
- Three (3) years previous experience and/or training that includes progressively responsible budget administration, project management, personnel management and supervision; or
- Any equivalent combination of education training and experience that provides the requisite knowledge, skills and abilities for this job.

Knowledge, Skills and Abilities:

- Ability to analyze, organize and direct divisional programs.
- Ability to provide leadership and to establish and maintain effective working relationships with subordinates, other departments, agencies and the public.
- Ability to communicate and express facts and ideas clearly and concisely, both orally and in writing.
- Maintains a working knowledge of computer programs utilized by various Village departments, including data bases, document imaging and GIS operations.
- Maintains a working knowledge of a variety of operating systems and software programs associated with work activities.
- Knowledge of client/server network protocols and intranet/internet applications.
- Extensive knowledge of Naviline HTE and New ERP Implementation procedures
- Ability to maintain existing software programs and computer systems. Ability to analyze the schematics and specifications of computer systems.
- Ability to troubleshoot hardware and software programs.
- Ability to meet project deadlines.
- Specific FEMA ICS training

SPECIAL REQUIREMENTS:

- Valid Florida State driver's license or ability to obtain one by the date of hire; No more than two (2) moving violations within the last 12 month period; No more than six (6) violation points on your license within the last 24 months.

PHYSICAL DEMANDS:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee is frequently required to sit, talk, hear, use hands and fingers, handle, feel or operate objects, tools, or controls, and reach with hands and arms. The employee is occasionally required to walk, stoop, kneel, crouch, or crawl, talk and hear. The employee must regularly lift and/or move up to 10-30 pounds, and occasionally lift and/or move up to 30-60 pounds of dead weight with knees extended and bending from the waist down. Specific vision abilities required by this job include close vision, distant vision, color vision, peripheral vision, depth perception, and ability to adjust focus. In addition, the employee must be able to rotate the neck frequently, extend hands/arms overhead frequently, and turn fully from a fixed stance. Must be able to drive a Village Vehicle.

TOOLS & EQUIPMENT USED:

Computers, scanners, copiers, monitors, printers, terminals, cables, software and other associated equipment.

ENVIRONMENTAL CONDITIONS:

The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the employee rarely works in outside weather conditions, but may be asked on occasion to work events or special functions outside, and is occasionally exposed to hot, wet and/or humid outside conditions, cooler outside temperatures, toxic or caustic chemicals, such as cleaning chemicals, and uneven grounds such as grassy areas. The noise level in the work environment is generally quiet when in the office, but may be moderately noisy on busy days or when outside.

SELECTION GUIDELINES:

Formal application, evaluation of education, training and experience; oral interview and background, criminal and reference check; job related tests may be required. The Village of Royal Palm Beach is a Drug Free Workplace and an Equal Opportunity Employer.

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

The job description does not constitute an employment agreement between the employer and employee, and is subject to change by the employer as the needs of the employer and requirements of the job change.

JOB HISTORY:

Created: 09-09-19

Updated: 10-01-23; 9-25-24, 11-25-24