

AGENDA SUMMARY ITEM

Agenda Item #: C - 2

Agenda Item: Approval and authorization to renew Naviline Enterprise Resource Planning (ERP) software annual licensing and support agreement with Superior Public Sector, Inc. in the amount of \$68,000.00.

Superior Public Sector Administration Naviline ERP applications are utilized by all Village departments to provide government information and services to the public. Renewal amount includes software licensing, 24x7 technical support, free software upgrades, and built in integration to various proprietary third-party software applications.

Applications and Services:

- Building – Planning – Engineering:
 - Land/Parcel Management,
 - Building Permits
 - Business Tax Receipts
 - Code Enforcement
 - Planning & Engineering Project Management
 - Inspections
- Finance & Fiscal Services:
 - GMBA (Govt. Mgmt. & Budgetary Accounting)
 - Purchasing & Inventory
 - Cash Receipts
 - Fixed Assets
- Human Resources:
 - Payroll/Personnel
- Web Portal Click2Gov
 - Building permit lookup and online payment
 - Planning & Engineering project lookup and online payment
 - Code Enforcement case lookup
 - Business Tax Receipt lookup
- Fusion Application Program Interface (API) bundle
- Credit Card Payment Server Gateway
- Document Management System (DMS)

Third-Party Software Integrations:

- ProjectDox eBuilding Permitting and eZoning Approval
- IBM AnalyticsNow – Advance Reporting
- OpenGov - Budgeting & Planning
- Basic Payroll (Gatekeeper) – Employee Time Keeping & Leave Request
- Bentek Benefits Technologies – Employee Benefits & Open Enrollment
- Vermont Systems – Recreation & Rental Management
- Selectron Systems – Building & Site Inspection Phone Scheduling System

Recommended Action:

Approval to renew Superior Naviline ERP annual software Service Level Agreement (SLA) in the amount of \$ 68,000.00. Amount approved in Fiscal Year 2025 Budget.

Initiator	Village Manager Approval	Agenda Date	Village Council Action
Marina Quintero Information Systems Director		September 19, 2024	